



505 Southgate Drive
Guelph, ON N1H 6M7

Attention: Stacey M^cFadzen and Mary Joy Morgan
Managing Partners – Be Our Guest Event Management

On behalf of the entire Management Team at Pentair Tools Group (Canada), I would like to congratulate you on another successful year of incentive travel, event coordination and program management. Your hard work and dedication enabled us to grow our Brands (Delta and PorterCable) within the Dealer network and targeted end-users.

Since 2001 when we first approached you with a small project, Be Our Guest Event Management has taken great care in turning ideas into reality. You have been able to complete projects within budget but more importantly, on time and with exemplary results. I have been most impressed by your ability to coordinate incentive travel programs for a very diverse group, usually to difficult places.

Our CHL program of rinkboards and “Game Night Events” has always gone well and we have received many accolades from individual teams and Dealer participants. This has been a very successful program! I’m certain that our awareness at many CHL rinks across Canada was a direct result of good creative and great execution. We could not have done it without you.

Thanks again and I expect that we will continue our relationship with a number of different projects.

Sincerely,

Peter Bowes
Director of Marketing and Retail Sales